

2024-2025 AmeriCorps Member Position Description



Partner Organization Name: 504HealthNet, Inc

Corps Member Position Title: Healthy Hospitality Program Coordinator

Supervisor: Currin Wallis

Days/Hours of Service: Mon – Fri 9 am – 5 pm with occasional weekend or evening community outreach events (a couple of hours per weekend) that can be flexed during the week.

Physical Location: DePaul - St. Cecilia location: 1033 Lesseps St, New Orleans LA 70117

Organization Mission and/or Goals:

504HealthNet, Inc.'s mission is to improve access to care and to provide support to an integrated and coordinated network of health care providers in the greater New Orleans region that work together to achieve shared goals for the delivery of community-based interventions that are culturally appropriate across its diverse population.

Program Mission and/ or Goals:

The Healthy Hospitality initiative aims to decrease the uninsured rate amongst hospitality workers and increase access to high quality care for hospitality workers in the Greater New Orleans region as a key step towards health equity and poverty alleviation in the Greater New Orleans Region. Healthy Hospitality connects hospitality industry workers, most of whom are not offered paid sick leave or health insurance benefits through work, to insurance information and primary, dental, and/or behavioral health care at 504HealthNet member organizations with the help of a patient navigator/ community health worker. Our goal is to convene hospitality stakeholders, employers and workers to identify opportunities for more accessible insurance coverage.

Member Position Summary:

The Louisiana Serve 504HealthNet Program Development position will expand the efforts of Healthy Hospitality to reach hospitality workers with health information, referrals, and health insurance. The position will support the development of the Collaborative for a Healthy Hospitality Industry.

In the first two months of service, the member will:

(1) get familiar with 504HealthNet member services and patient population's needs by attending community outreach events and assisting with patient navigation, and

(2) document worker's concerns and experiences in relation to health insurance.

In months three to five, the member will:

- (1) support the Collaborative for a Healthy Hospitality Industry by
 - a) identifying stakeholders,
 - b) attending meetings and taking notes,
 - c) coordinating Collaborative communications and
- (2) Identify and present possible health insurance solutions to the Collaborative.

The long term goal for the member is to develop educational advocacy campaign to adopt health insurance solutions. This includes developing informational flyers & FAQs, an outreach strategy and evaluation plan and will be done with input from Collaborative stakeholders.

Member Impact:

The Louisiana Serve member's service with Healthy Hospitality will directly assist hospitality workers in connecting to care and health information to address gaps in community awareness. The service will also address root causes of health coverage disparities in the hospitality industry. By the end of the 2024-2025 service term, 504HealthNet will have reached a collective, workers-centered solution for insurance coverage and developed a campaign to move forward. In the long run, this service is the seed of what hopes to be a systems-change towards increased health insurance coverage for the tens of thousands of hospitality workers who fuel the local economy and culture.

Essential Functions of Position:

- Attend community outreach events and assisting with patient navigation
- Complete outreach activity trackers
- Document worker's concerns and experiences in relation to health insurance
- Build relationships with hospitality industry leaders and employers –
- Attend Collaborative meetings and support with tasks such as set up, note taking, etc.
- Coordinate Collaborative communications
- Research possible health insurance solutions and policy
- Create briefs or presentations on health insurance research
- Present findings to 504HealthNet leadership and stakeholders
- Develop educational advocacy campaign to adopt health insurance solutions including informational flyers & FAQs, an outreach strategy and evaluation plan.

Ideal Candidate Qualities

- Strong writing and communications skills
- Ability to make connections and build relationships
- Motivated to work both independently and in collaboration
- Must be able to work with a diverse team
- Basic familiarity with Microsoft word, PowerPoint, Excel and Outlook/Teams
- Hospitality experience preferred
- Working knowledge of Medicaid and Community Health Centers preferred

Required Transportation Requirements (ex: own vehicle or able bike to site)

- No requirements; must be able to attend in-person outreach events across the city. RTA bus pass or Blue Bike subscription can be provided.